

DATE: February 24, 2026
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch, Director shadlec@reno.gov
775-334-2370
SUBJECT: REQUEST FOR REIMBURSEMENT FOR 2026 ANNUAL RENEWAL FEE FOR PRIORITY DISPATCH ESP M AND EMD Q PLUS LICENSING FOR RENO PUBLIC SAFETY DISPATCH PRIMARY PSAP (Public Safety Answering Point) [For Possible Action] - A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with the annual renewal fee for Priority Dispatch ESP M and EMD Q Plus licensing, not to exceed \$43,300.

SUMMARY

REQUEST FOR EQUIPMENT REIMBURSEMENT FOR CITY OF RENO PUBLIC SAFETY DISPATCH PRIMARY PSAP (Public Safety Answering Point) [For Possible Action] - A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with the annual renewal fee for Priority Dispatch ESP M and EMD Q Plus licensing, not to exceed \$43,300.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

On November 21, 2024, the Washoe County E911 Emergency Response Advisory Committee approved reimbursement to the City of Reno Public Safety Dispatch for the annual renewal fee for Priority Dispatch ESP M and EMD Q Plus licensing, at a cost of \$43,300.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with the annual renewal fee for Priority Dispatch ESP M and EMD Q Plus licensing, not to exceed \$43,300.

POSSIBLE MOTION

Move that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with the annual renewal fee for Priority Dispatch ESP M and EMD Q Plus licensing, not to exceed \$43,300.

Ship To

PO Box 1900
5195 Spectrum Blvd
Reno, NV 89501

Bill To

P.O. Box 1900
1 East First Street
12th Floor
RENO, NV 89505

Purchase Order
No. 2026-00000508

DATE 12/02/2025

VENDOR NO. 5661

Vendor

PRIORITY DISPATCH CORP
PO BOX 30847
SALT LAKE CITY, UT 84130-0847



PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, SHIPPERS, BILL OF LADING AND CORRESPONDENCE

DELIVER BY 12/21/2025

SHIP VIA

FREIGHT TERMS

PAGE 1 of 1

ORIGINATOR: Aitken, Joanna

APPROVED
By Daniel at 2:09 pm, Dec 10, 2025

REFERENCE #

QUANTITY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1.0000	Each	COMPUTERS, SOFTWARE/SUBSCRIPTIONS - annual license fee 00100-0880-0880-7400-2000 - Outside services-other 32,474.98	32,474.9800	\$32,474.98
1.0000	Each	COMPUTERS, SOFTWARE/SUBSCRIPTIONS 00100-1403-9000 - Prepaid, other 10,825.02	10,825.0200	\$10,825.02
			TOTAL DUE	\$43,300.00

COMPLETED

APPROVED BY/TITLE

RECEIVED BY

Special Instructions

Empty box for Special Instructions.



Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 Email: accounting@prioritydispatch.net
www.prioritydispatch.net

INVOICE

Invoice Number	SIN419619
Invoice Date	10/23/2025
Service Dates	10/1/25 – 9/30/26
Agency ID	5498

Billing Address

City of Reno
 Attn To: Joanna Aitken PO Box 1900
 Reno, Nevada 89505
 United States

Shipping Address

City of Reno
 5195 Spectrum Blvd
 Reno, Nevada 89512
 United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-62613		USD	Net 30

Product Name	Quantity	Total
Q Plus for EMD Q Plus for EMD Quality Performance Review - EMD Expert case review and reporting. Subscription auto-renews without written cancellation	1,040	\$20,800.00
Priority Dispatch System ESP (P) M Priority Dispatch System ESP (P) M System License Renewal, Service & Support	15	\$22,500.00
Net Total		\$43,300.00
Tax Total		\$0.00
Invoice Total		\$43,300.00

Payment Detail

FEDERAL TAX ID# 87-0447422

Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
 P.O. Box 30847
 Salt Lake City, UT, 84130-0847

Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
 110 South Regent Street, Suite 500
 Salt Lake City, Utah 84111

Account Number: 002226546
 Routing Number: 124000054
 Swift Code: ZFNBUS55
 Bank Name: Zions First National Bank

Credit Card payments: please visit <https://payment.prioritydispatch.net>
 • (a 3% fee will be added for all credit card charges over \$5K)

Remittance Email: finance@prioritydispatch.net

Questions or Corrections: accounting@prioritydispatch.net